

Press release

CTBC ATMs first in Taiwan to receive carbon footprint certification

TAIPEI, Taiwan, Aug. 10, 2022—CTBC Bank, which has the largest number of ATMs in Taiwan, is committed to promoting sustainable finance in support of the global transition to a low-carbon economy. As part of these efforts, it has now become the country’s first financial institution to pass a British Standards Institution (BSI) audit for ISO 14067 carbon footprint certification for ATMs.



A CTBC Bank staff member poses with one of the bank’s ISO 14067 carbon footprint-certified ATMs. (Provided by CTBC Bank)

The bank’s paperless ATM service sends transaction details and coupons to users’ LINE instant messaging accounts and CTBC Bank’s Home Bank app. Going completely paperless in this regard would eliminate the use of 70 million receipts a year — higher than 13 Taipei 101 buildings stacked on top of each other — and would reduce carbon emissions by nearly 200 metric tons annually. Over the past two and a half years, this paperless service has already saved almost 1,000 trees.

An ATM’s carbon footprint includes the greenhouse gas emissions generated directly or indirectly during its lifecycle. Based on a sample taken from a CTBC Bank ATM at its Shilin branch, it was calculated that each transaction generates approximately 31.07 grams in carbon emissions. CTBC Bank launched its “ATM x LINE Personalized Service” in 2019, making receipts and coupons available digitally, reducing carbon emissions by nearly 10% per transaction.

In 2021, the paperless ATM service expanded to be able to send coupons to users’ Home Bank



accounts. In addition, at a 7-Eleven in Taipei City's Ningxia Night Market, the bank added a new ATM that allows withdrawals and deposits of small change. The machine is a significant convenience for the operators of the night market's many small stalls, which deal mostly in smaller amounts.

Such examples highlight CTBC Bank's continued efforts to optimize its financial services toward greater convenience, environmental sustainability, and its 2050 net-zero emissions target.

Media inquiries

CTBC Bank Public Relations Department

Ken Wang +886 2 3327-7777 ext. 6712

Sherry Fang +886 2 3327-7777 ext. 6711

About CTBC Bank

CTBC Bank, a subsidiary of CTBC Holding (TPE: 2891), was established in 1966 and has been helping build customers' personal wealth and Taiwan's economy for more than 50 years. In addition to its 152 branches nationwide, CTBC Bank has the most extensive international presence of any Taiwanese bank, with 116 overseas branches across 14 countries and regions. Having purchased a subsidiary, The Tokyo Star Bank, in Japan and having established CTBC Bank subsidiaries in the U.S., Canada, the Philippines and Indonesia, the Bank has laid a strong foundation for regional business, providing international enterprises with comprehensive transnational financial services.

Looking ahead, we plan to continue optimizing our international service network as well as to provide our customers with even more convenient global services. We will also continue to expand our efforts in operational performance, corporate governance, corporate social responsibility and environmental sustainability as we cement our status as "Taiwan Champion, Asia Leader."